

VETERANS FOR CHRIST, INC.  
P.O. BOX 362234  
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October 2022

## Great News:

Mr. John Felder of Premier Automotive Export will be delivering the first electric Scooter from a U.S. Company during the FIHAV 2022 Expo. The event is being held Nov 14 – 18 and orders will be taken during the event. All customers placing orders at the event will receive a 10% discount. Our service will include support staff to both Cuba and Miami respond to all customer needs. The warranty on our Scout EV is 2/24,000 which is a first in Cuba. Additionally, all replacement parts will be in our Miami warehouse so no more waiting for parts.

## Refill and track VA prescriptions

Refill your VA prescriptions, track their delivery, and create lists to organize your medicines online.

**Note:** Request refills as soon as possible, but no later than **10 days** before you need more medication. [Learn more about prescriptions during the COVID-19 pandemic](#)

### How can VA's prescription tool help me manage my health care?

This web- and mobile-based service helps you manage your VA prescriptions online.

#### With this tool, you can:

- Refill your VA prescriptions online
- View your past and current VA prescriptions
- Track the delivery of each prescription mailed within the past 30 days
- Get email notifications to let you know when to expect your prescriptions
- Create lists to keep track of all your medicines (including prescriptions, over-the-counter medicines, herbal remedies, and supplements)

## **Am I eligible to use this tool?**

You can use this tool if you meet all of the requirements listed below.

### **All of these must be true. You:**

- Are enrolled in VA health care, **and**
- Are registered as a patient in a VA health facility, **and**
- Have a refillable prescription from a VA doctor that you've filled at a VA pharmacy and that's being handled by the VA Mail Order Pharmacy

[Find out how to apply for VA health care](#)

### **And you must have one of these free accounts:**

- A verified **Login.gov** account, **or**
- A verified **ID.me** account, **or**
- A Premium **DS Logon** account, **or**
- A Premium **My HealtheVet** account

If you don't have one of these accounts, you can create a free **Login.gov** or **ID.me** account.

## **Once I'm signed in, how do I get started?**

On your Welcome page, you'll find a module for **Pharmacy**. Within that module, you'll find these options:

- **Refill VA Prescriptions**
- **Track Delivery**
- **Medications List**

Click on the link you want. You'll get instructions on the next page to get started.

## **Can I use this tool to refill and track all my VA prescriptions?**

**You can refill and track most of your VA prescriptions, including:**

- VA medicines that you've refilled or renewed
- Wound care supplies
- Diabetic supplies
- Other products and supplies sent through the VA Mail Order Pharmacy

Your VA health care team may decide not to ship medicines that you don't need right away, medicines that aren't commonly prescribed, or those that require you to be closely monitored. In these cases, you'll need to pick up your prescription from the VA health facility where you get care.

You can't refill some medicines, like certain pain medications and narcotics. You'll need to get a new prescription from your VA provider each time you need more of these medicines.

### **Where will VA send my prescriptions?**

Our mail order pharmacy will send your prescriptions to the address we have on file for you. We ship to all addresses in the United States and its territories. We don't ship prescriptions to foreign countries.

**Important note:** Changing your address within My HealtheVet doesn't change your address for prescription shipments.

### **To change your address on file with VA for prescription shipments:**

- Find out how to [change your address in your VA.gov profile](#)
- Or contact the VA health facility where you get care to have them update your address on file.  
[Find your VA health facility](#)

### **When will I get my prescriptions, and when should I reorder?**

Prescriptions usually arrive within 3 to 5 days. You can find specific information about your order on the website of the delivery service shown in your Rx Tracker.

To make sure you have your medicine in time, please request your refill at least 10 days before you need more medicine.

### **Will my personal health information be protected?**

Yes. This is a secure website. We follow strict security policies and practices to protect your personal health information.

If you print or download anything from the website (like prescription details), you'll need to take responsibility for protecting that information.

[Get tips for protecting your personal health information](#)

### **What if I have more questions?**

You can:

- Read the [prescription refill FAQs](#) on the My HealtheVet web portal
- Call the My HealtheVet help desk at [877-327-0022](tel:877-327-0022) (TTY: [800-877-8339](tel:800-877-8339)). We're here Monday through Friday, 8:00 a.m. to 8:00 p.m. ET.
- Or [contact us online](#)

"Be on your guard, stand firm in the faith, being men of courage, be strong." 1Cor 16:13

Sincerely,

*William A. Harris, Jr.*

William A. Harris, Jr., USAF Retired  
President, Veterans for Christ, Inc.

[www.veteransforchristinc.org](http://www.veteransforchristinc.org)

### **Need to contact VA?**

[Veterans Crisis Line: 1-800-273-8255](#) and press 1, [Chat](#), or Text 838255

[Homeless Veteran Resources: 1-877-424-3838](#) or [Chat](#)

[White House VA Hotline: 1-855-948-2311](#)

[1-800-MyVA411](tel:1-800-MyVA411) ([800-698-2411](tel:800-698-2411)) is never the wrong number